



WARRANTY

True North conditionally warrants the products to be free of defects in materials and workmanship for a period of **two (2) years** from the date of original purchase.

True North will repair or replace products found to be defective in materials or workmanship provided the items are owned by the original purchaser.

1. Inclusions

- a) This warranty applies only to the original purchaser and is not transferrable.
- b) Replacement or repair of faulty materials, finishes and workmanship.

2. Limitations & Exclusions

- a) This warranty applies only to products as provided by True North and will be made void by any work performed by contractors other than those approved by True North. This includes reconfiguration, repair or modification to items after delivery/installation.
- b) Normal wear and tear, which is expected over the course of ownership.
- c) Failure due to unreasonable or abusive use or that is not in accordance with the product's intended use.
- d) Water, heat or other damage due to environmental conditions outside the normal context of a commercial environment.
- e) Stains, discolouration, corrosion or damage caused by contact with chemicals (e.g. bleach, disinfectant, floor cleaners).
- f) Accidental damage.
- g) Routine wear.

This warranty is the customer's sole remedy for product defect. No other expressed or implied warranty is provided. True North is not responsible for any consequential, economic or incidental damages arising from any product defect.

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